



"Serving Those Who Served"

Digital Navigator Program Fact Sheet

Connecting Veterans and their families to earned benefits.

What is the Digital Navigator Program?

A grant-funded program within WDVA that helps eligible Veterans and their families connect to their earned benefits, healthcare, and other supportive services. The program will focus on Veterans in underserved rural areas, elderly Veterans, Veterans of color, Homeless Veteran Reintegration Program Participants, and Veterans participating in higher education or apprenticeship. Grant funding is provided by the Department of Commerce to advance digital literacy skills, digital equity, and connectivity in Washington.

What Can Participants Expect?

- A toll-free hotline to schedule appointments with a Digital Navigator.
- Assistance with filling out program intake forms.
- Assessment and guidance toward resources that are suitable for their skill level, needs, and lifestyle.
- In person instruction with Digital Navigators or Vet Corps Trainers.
- Assistance with enrollment in the Affordable Connectivity Program (ACP). The ACP is a Federal Communications Commission (FCC) program that provides a monthly internet service and one-time connected device benefit from participating internet companies for qualifying low-income consumers.
- Support through Vet Corps members who will assist with using equipment to access Veteran benefits and other supportive services.
- Digital literacy, technical and application skills training. Information can be found on www.digitallearn.org.

What Equipment will Participants Receive?

- Unlimited Talk, Text, and Data through T-Mobile
- Laptop
- Cellphone (Hotspot enabled)

Who is Eligible?

You must be a (an):

- Veteran (with a discharge that is **not** dishonorable)
- Active-duty military
- Reserve Member
- National Guard Member
- Spouse or child living in the same household of a qualified individual
- Spouse or child who is actively receiving benefits from a deceased Veteran or Active Duty servicemember

And at or below 200% of the Federal Poverty Guideline for your household size (household size includes yourself).

Households may also be eligible for the [USAC Affordable Connectivity Program](#) if the household income is **at or below 200% of the Federal Poverty Guidelines**.

VA disability, compensation, and other tax-exempt allowances are not counted as income

2023 DIGITAL NAVIGATOR INCOME QUALIFICATIONS	
Persons in Family/Household	Poverty Guideline - 200%
1	\$29,160
2	\$39,440
3	\$49,720
4	\$60,000
5	\$70,280
6	\$80,560
7	\$90,840
8	\$101,120
For families/households with more than 8 persons, add \$5,140 for each additional person.	

Guidelines can be found on aspe.hhs.gov.

How do you apply?

Visit www.dva.wa.gov or call us at **1-800-562-2308** and ask about the Digital Navigator Program.

